

# Dulwich Village Proposed Controlled Parking Zone

# Consultation Report



## **Background**

- Between 11 December 2023 and 28 January 2024, the Council conducted controlled parking zone consultations in three areas identified as having high parking pressure. These areas were reduced in size from a previous parking consultation in mid-2023.
- We carried out extensive non-statutory engagement with residents in the proposed zones, and following feedback from the earlier consultation, we increased the number and type of opportunities for residents to engage and have their views heard and recorded. All households within each area were sent a detail booklet setting out our plans and opportunities to respond, including details of three drop-in sessions that residents/businesses could attend to find out more information. We also carried out door knocking to ensure we heard from residents in every road in the proposed area.
- An additional letter was sent to all addresses in the area to remind them to complete the online questionnaire and inform them that the consultation had been extended by a week.

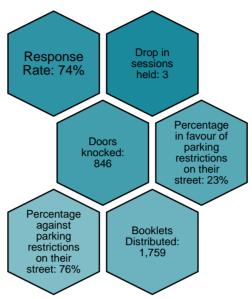
# **Executive Summary**

This document sets out the responses to each question in the consultation and officer recommendations on how to proceed for the Dulwich Village area. It will be presented to the decision maker as an appendix to the individual decision-making report.

# **Consultation Timeline**



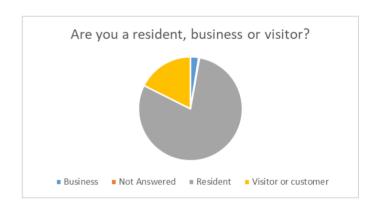
## **Headline Results**



# **Consultation Response by Question**

1. Are you a resident, business or visitor?

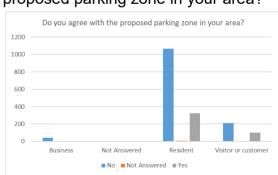
Are you a resident, business or visitor?	Count	Percentage
Business	45	3%
Not Answered	5	0%
Resident	1401	80%
Visitor or customer	310	18%
Total	1761	



The majority of respondents to the survey were residents at 80%.

Respondent type and response to 'Do you agree with the proposed parking zone in your area?'

	Do you agree with the proposed parking zone in your area?					
Are you a resident, business or visitor?	No	Not Answered	Yes	Total		
Business	43	2		45		
Not Answered	3	1	1	5		
Resident	1068	8	325	1401		
Visitor or customer	209		101	310		
Total	1323	11	427	1761		



This table shows that all of the businesses responding to the consultation were not in favour of parking controls. Residents and visitors were also not in favour of parking controls.

2. Do you agree with the proposed parking zone in your area?

Combined				
Do you agree with the proposed parking zone				
in your area?	Count	Percentage		
No	1323	75%		
Not Answered	11	1%		
Yes	427	24%		
Total	1761			

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1200 —				
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800 ——				
600 ——				
400 ——				
200 ——			_	
0 —				
		Count		

Outs	Outside of Consultation Area			
Do you agree				
with the				
proposed				
parking zone				
in your area?	Count	Percentage		
No	294	65%		
Not Answered	2	0%		
Yes	155	34%		
Total	451			

Roads within area				
Do you agree with the proposed parking zone				
in your area?	Count	Percentage		
No	1029	79%		
Not Answered	9	1%		
Yes	272	21%		
Total	1310			

A higher percentage of people responding to the consultation from outside the proposed area stated that they would like to see parking restrictions introduced in the area. A much larger majority were against the parking restrictions when responding from within the area.

#### Key:

Roads in red should the majority against per road,

Roads in Green are the majority in support per road, and

Roads in Amber are neutral with neither support or against per road.

Road by road response to Q2 'Do you agree with the proposed parking zone in your area?'

What road do you live on?	Addresses on street	Response rate	No	Percentage	Not Answered	Yes	Percentage	<b>Grand Total</b>
AYSGARTH ROAD	36	83%	29	97%	0	1	3%	30
BEAUVAL ROAD	120	77%	72	78%	1	19	21%	92
BOXALL ROAD	25	36%	8	89%	0	1	11%	
BURBAGE ROAD	154	63%	62	64%	1	34	35%	97
CALTON AVENUE	76	62%	31	66%	0	16	34%	47
COURT LANE	170	90%	130	85%	1	22	14%	153
COURT LANE GARDENS	22	95%	20	95%	1	0	0%	21
CROXTED ROAD	135	39%	33	63%	1	18	35%	52
DEKKER ROAD	56	36%	18	90%	0	2	10%	20
DELAWYK CRESCENT	108	53%	31	54%	0	26	46%	57
DESENFANS ROAD	25	84%	16	76%	0	5	24%	
DOVERCOURT ROAD	96	93%	63	71%	0	26	29%	89
DRUCE ROAD	30	117%	34	97%	0	1	3%	35
DULWICH VILLAGE	130	53%	51	74%	1	17	25%	69
EAST DULWICH GROVE	28	39%	10	91%	0	1	9%	11
EASTLANDS CRESCENT	26	77%	17	85%	0	3	15%	
EYNELLA ROAD	29	183%	49	92%	0	4	8%	53
GIANT ARCHES ROAD	2	50%	1	100%	0	0	0%	1
GILKES CRESCENT	45	78%	8	23%	0	27	77%	35
GREAT SPILMANS	21	76%	11	69%	0	5	31%	16
MILO ROAD	6	83%	3	60%	0	2	40%	5
MITCHELLS PLACE	10	20%	1	50%	0	1	50%	2
OTHER (Please use text box below to specify)			294	65%	2	155	34%	
PICKWICK ROAD	51	63%	31	97%	0	1	3%	32
ROSEWAY	12	58%	7	100%	0	0	0%	7
TOWNLEY ROAD	37	116%	32	74%	1	10	23%	43
TURNEY ROAD	145	65%	79	84%	1	14	15%	94
WOODWARDE ROAD	171	113%	176	91%	1	16	8%	193
WOODYARD LANE	6	100%	6	100%	0	0	0%	6
Total	1772	99%	1323	75%	11	427	24%	1761

If the responses from outside of the area 'Other' are removed, the response rate is 74% for this consultation. The responses by road show that only one road was in favour of the CPZ - Gilkes Crescent.

### 3. Do you want controlled parking on your street?

Combined					
Do you want controlled parking on					
your street?	Count	Percentage			
No	1342	76%			
Not Answered	13	1%			
Yes	406	23%			
Total	1761				



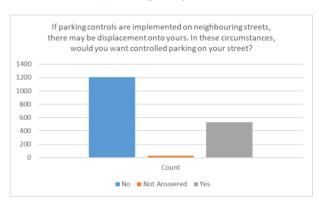
Outside of Consultation Area					
Do you want controlled parking on					
your street?	Count	Percentage			
No	286	63%			
Not Answered	10	2%			
Yes	10 155	2% 34%			

Roads Within Area				
Do you want controlled parking on				
your street?	Count	Percentage		
No	1056	81%		
Not Answered	3	0%		
Yes	251	19%		
Total	1310			

Much like the 'By area' question, there was less of a majority against the CPZ from those outside the area and within the area, over 80% of respondents were against the proposed restrictions.

4. If parking controls are implemented on neighbouring streets, there may be displacement onto yours. In these circumstances, would you want controlled parking on your street?

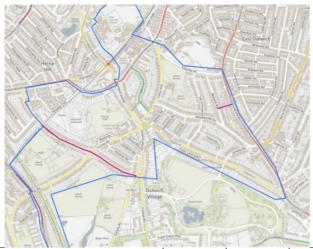
Combine	d		
If parking controls are implemented on neighbouring streets, there may be displacement onto yours. In these circumstances, would you want			
controlled parking on your street?	Count		Percentage
No		1205	68%
Not Answered		29	2%
Yes		527	30%
Total		1761	



Roads Within	Area		
If parking controls are implemented on			
neighbouring streets, there may be			
displacement onto yours. In these			
circumstances, would you want			
controlled parking on your street?	Count		Percentage
No		931	71%
Not Answered		16	1%
Yes		363	28%

Outside of Consultation Area				
If parking controls are implemented on neighbouring streets, there may be displacement onto yours. In these circumstances, would you want controlled parking on your street?	Count	Percentage		
No	274	61%		
Not Answered	13	3%		
Yes	164	36%		
Total	451			

A large majority of respondents were against the parking restrictions even if they were implemented on a nearby road.



If parking controls are implemented on neighbouring streets, there		See 1	tion and the second			
may be displacement onto yours. In these circumstances, would you						
want controlled parking on your street?	No	Percentage	Not Answered	Yes	Percentage	Grand Total
AYSGARTH ROAD	28		0	2	7%	30
BEAUVAL ROAD	64	70%	1	27	29%	92
BOXALL ROAD	8	89%	0	1	11%	
BURBAGE ROAD	46	47%	0	51	53%	97
CALTON AVENUE	27	57%	1	19		47
COURT LANE	116	76%	2	35	23%	153
COURT LANE GARDENS	18	86%	1	2	10%	
CROXTED ROAD	35	67%	0	17	33%	52
DEKKER ROAD	11	55%	0	9	45%	20
DELAWYK CRESCENT	42	74%	0	15	26%	57
DESENFANS ROAD	15	71%	1	5	24%	21
DOVERCOURT ROAD	58	65%	0	31	35%	89
DRUCE ROAD	25	71%	0	10	29%	
DULWICH VILLAGE	60	87%	0	9	13%	69
EAST DULWICH GROVE	10	91%	0	1	9%	11
EASTLANDS CRESCENT	15	75%	0	5	25%	20
EYNELLA ROAD	39	74%	4	10	19%	53
GIANT ARCHES ROAD	1	100%	0	0	0%	
GILKES CRESCENT	8	23%	0	27	77%	35
GREAT SPILMANS	11	69%	0	5		16
MILO ROAD	2	40%	0	3	60%	5
MITCHELLS PLACE	1	50%	0	1	50%	2
OTHER (Please use text box below to specify)	274	61%	13	164	36%	
PICKWICK ROAD	26	81%	1	5	16%	
ROSEWAY	6	86%	0	1	14%	7
TOWNLEY ROAD	32	74%	0	11	26%	43
TURNEY ROAD	67	71%	1	26		_
WOODWARDE ROAD	154	80%	4	35		193
WOODYARD LANE	6	100%	0	0	070	6
Total	1205	68%	29	527	30%	1761

On a road-by-road basis, three roads: Burbage Road, Gilkes Crescent and Milo Road would want parking restrictions if they were implemented on a neighbouring road.

Map showing roads that would either support the implementation of a CPZ or would support it if implemented in a neighbouring road.

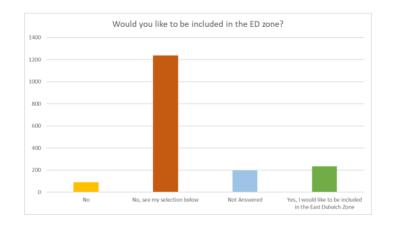
Roads in support would support a pink.



are shown in green and roads that zone if implemented nearby are in

5. If you live in the northern section of the proposed zone, would you prefer to be included in the nearby ED zone which operates Monday to Friday, 8.30am to 6.30pm? This would provide greater protection from parking pressure in the mornings and evenings, or would you prefer to select new times of operation?

Overall		
If you live in the northern section of the proposed zone, would you prefer to be included in the nearby ED zone which operates Monday to Friday, 8.30am to 6.30pm? This would provide greater protection from parking pressure in the mornings and evenings		
or would you prefer to select new times of operation?	Count	Percentage
No	90	5%
No, see my selection below	1239	70%
Not Answered	197	11%
Yes, I would like to be included in the East Dulwich Zone	235	13%
Total	1761	



This question reflects that the majority are against the proposals altogether and shows that the majority of respondents would not like to be included in the East Dulwich Zone.

6. During the previous consultation, we asked you what your preferred operational days and hours for a CPZ were and the most popular response was Monday to Friday, four hours a day (11am to 3pm). We have asked this question again and included an additional two-hour option to ensure that these are the times that the majority in Dulwich Village would like to see in operation, should a CPZ be implemented. Can you please select the most suitable option below?

Combined			
Can you please select the most suitable option			
below?	Count	Percentage	
Monday to Friday, 11am to 3pm	152	9%	
Monday to Friday, 2 hour restriction	723	41%	
Monday to Friday, 8.30am to 6.30pm	113	6%	
Monday to Saturday, 2 hour restriction	25	1%	
Monday to Saturday, 8.30am to 6.30pm	49	3%	
Monday to Saturday,11am to 3pm	19	1%	
Monday to Sunday, 2 hour restriction	44	2%	
Monday to Sunday, 8.30am to 6.30pm	114	6%	
Monday to Sunday,11am to 3pm	11	1%	
Not Answered	511	29%	
Total	1761		

The majority of respondents would like to see the restrictions in place for two hours during the week. The second highest category was the 'Not answered' category, which shows that the majority were against any form of restriction.

7. How many cars or vans does your household or business park on the street?

Do you agree with the proposed parking zone in your area?							
How many cars or vans does your household or business park on the street?	No	Percentage	Not Answered	Percentage	Yes	Percentage	Total
1	805	79%	6	1%	209	20%	1020
2	196	88%	0	0%	27	12%	223
3 or more	48	96%	0	0%	2	4%	50
None	265	58%	5	1%	185	41%	455
Not Answered	9	69%	0	0%	4	31%	13
Total	1323	75%	11	1%	427	24%	1761

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This table shows a general trend that the more cars you park on street, the less likely you are to support parking restrictions.

On weekdays, when do you find it most difficult to park on your street?

On weekdays, when do you find it most difficult to park on your street?	Total	Percentage
Morning	311	16%
Afternoon	244	13%
Evening	161	9%
Never, I always find parking on my street	1176	62%
Total	1892	



9. On weekends, when do you find it most difficult to park on your street?

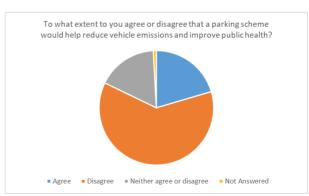
On weekends, when do you find it difficult to park on your street?	Total	Percentage
Morning	235	13%
Afternoon	221	12%
Evening	122	7%
Never, I always find parking on my street	1297	69%
Total	1875	



For weekends and weekdays, the majority of respondents do not struggle to park on street.

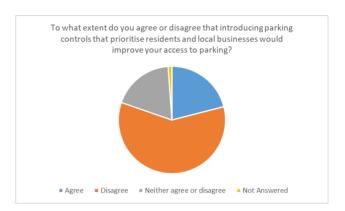
10. To what extent to you agree or disagree that a parking scheme would help reduce vehicle emissions and improve public health?

To what extent to you agree or disagree that a parking scheme would help reduce vehicle emissions and		
improve public health?	Count	Percentage
Agree	360	20%
Disagree	1087	62%
Neither agree or disagree	299	17%
Not Answered	15	1%
Total	1761	



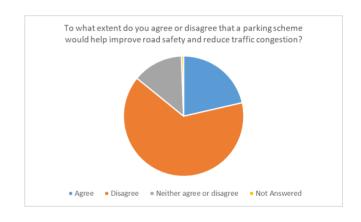
11. To what extent do you agree or disagree that introducing parking controls that prioritise residents and local businesses would improve your access to parking?

To what extent do you agree or disagree that introducing parking controls that prioritise residents and local businesses would improve		
your access to parking?	Count	Percentage
Agree	370	21%
Disagree	1044	59%
Neither agree or disagree	327	19%
Not Answered	20	1%
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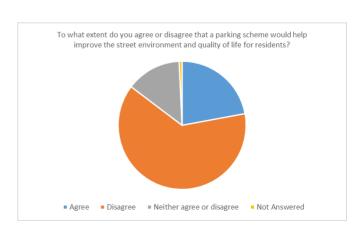
12. To what extent do you agree or disagree that a parking scheme would help improve road safety and reduce traffic congestion?

To what extent do you agree or disagree that a parking scheme would help improve road safety and reduce traffic congestion?	Count	Percentage
Agree	377	21%
Disagree	1135	64%
Neither agree or disagree	239	14%
Not Answered	10	1%
Total	1761	



13. To what extent do you agree or disagree that a parking scheme would help improve the street environment and quality of life for residents?

To what extent do you agree or disagree that a parking scheme would help improve the street environment and quality		
of life for residents?	Count	Percentage
Agree	389	22%
Disagree	1113	63%
Neither agree or disagree	246	14%
Not Answered	13	1%



Reflecting the negative view of parking restrictions in the area, a majority of respondents felt that the CPZ would have no positive impact on the area.

14. We are considering introducing double yellow lines to improve safety at junctions. Having looked at the proposed designs for your area, would you request any changes to the design, i.e. location, type of bays, double yellow lines? Please use the comments section below.

Additional comment category	Count
Design change	140
Cost of permit/living/money making	6
Disabled parking	4
Carers	2
No parking problems	27
No change needed	347
Displacement	5
Visitor Parking/deliveries/trader	12
Parking for customers	27



Most additional comments either stated that the restrictions were not needed or requested a change to the proposed design.

The council's response to the comments is provided in Appendix F

#### **About you**

- 1. What is your name? redacted for this report
- 2. What is your postcode? redacted for this report
- 3. In what capacity are you responding to this consultation?

	Do you agree with controlled parking in your area?			
In what capacity are you responding to this consultation?	No	Not Answered	Yes	Total
As a local business owner/staff member (please specify)	77	2	1	80
As a representative of a group or organisation (please specify)	2	0	2	4
As a resident of a directly affected road	914	3	238	1155
As a resident of a nearby road	167	5	99	271
As someone who travels on these roads	67	0	55	122
As someone who visits for e.g. leisure or shopping	87	1	31	119

This table shows residents are very much against the controlled parking zone and those travelling on the roads are more likely to be in favour of the parking restrictions.

4. What road do you live on? Response to main question by road can be found earlier in the document

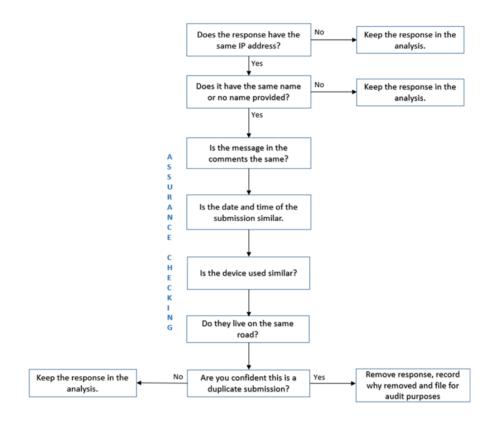
What road do you live on?	<b>Grand Total</b>
AYSGARTH ROAD	30
BEAUVAL ROAD	92
BOXALL ROAD	9
BURBAGE ROAD	97
CALTON AVENUE	47
COURT LANE	153
COURT LANE GARDENS	21
CROXTED ROAD	52
DEKKER ROAD	20
DELAWYK CRESCENT	57
DESENFANS ROAD	21
DOVERCOURT ROAD	89
DRUCE ROAD	35
DULWICH VILLAGE	69
EAST DULWICH GROVE	11
EASTLANDS CRESCENT	20
EYNELLA ROAD	53
GIANT ARCHES ROAD	1
GILKES CRESCENT	35
GREAT SPILMANS	16
MILO ROAD	5
MITCHELLS PLACE	2
OTHER	451
PICKWICK ROAD	32
ROSEWAY	7
TOWNLEY ROAD	43
TURNEY ROAD	94
WOODWARDE ROAD	193
WOODYARD LANE	6
Total	1761

5. How do you usually travel in this area?

How do you usually travel in this area?	Total
On foot	1383
On foot with a pushchair/buggy	134
Wheelchair	12
Bicycle	751
Motorcycle	25
Bus	713
Car or other motor vehicle	1168
Other	72

## **Duplicate and Removed Responses**

A process was put together to establish a fair way to find and remove duplicate responses received from the same person who may have been trying to sway the outcome of the consultation. Where multiple responses were identical or submitted under the same name, we have removed all but the first submitted by following the below process:



As part of the Dulwich Village analysis, a total of 38 responses were removed. 29 of these responses were against the implementation of a CPZ in the area and nine were in favour of the CPZ.

## Recommendations and Supporting Information

Based on the feedback to the consultation, the council's People Powered approach and our obligations under the Road Traffic Regulation Act, the council are proposing to implement a revised smaller controlled parking area in Dulwich Village. This would include the following roads: Townley Road, Carlton Avenue, East Dulwich Grove, Gilkes Crescent and Gilkes Place, of which Gilkes Crescent were in favour of parking restrictions. The council have taken note of the general feedback during the consultation period and have proposed to leave most of the roads consulted out of the controlled parking area. While our survey data shows parking stress in the area, the

majority of those who responded felt that the parking pressure was minimal and were against any form of controls. The implementation of parking restrictions in the roads proposed will have a positive impact in reducing parking pressure in this area, but displacement may occur in the surrounding roads. The majority of respondents were against the implementation of parking restrictions should they be introduced on a nearby street and thus we have taken note of this feedback and not proposed a larger CPZ to mitigate against this.

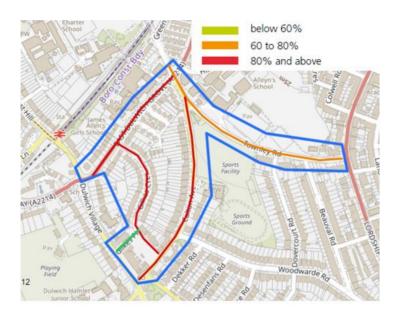
Whilst there was clearly strong opposition to controlled parking in much of the proposed zone. there has been a consistent theme raised by residents through these consultations and other means, about inconsiderate and unsafe parking-related issues linked to local schools. This includes at drop off and pick up, and some parking pressure throughout the school day.

Therefore, officers recommend that a much smaller CPZ is introduced to help address these issues and reduce the specific pressures around the schools. Whilst Gilkes Cresent were the only road supporting controls in the area, there are known school issues on Townley Road. Thus, officers are recommending that Townley Road is included as controlled parking for schools' enforcement. In addition to this, we will increase enforcement of the coach bays and review the coach bays.

Furthermore, officers recommend that East Dulwich Grove and Gilkes Place are included in the proposed new designs as without controls, due to the road layout it is highly likely that displacement will be significant if these roads are not included.

The council are also proposing to remove the echelon parking bays on Dulwich Village due to a safety assessment and will amend this parking to horizontal bays and some of the parking from this area will be moved to Gilkes Place, however there will be a net loss of 7 parking space. This cannot be mitigated due to the health and safety assessment of the road layout.

This area is proposed to manage parking stress and school related traffic in the area. The map below shows parking pressure over 60% on most roads.



The tables below show the breakdown of responses within the new proposed area

Do you want controlled parking on your street?	In Revised	Percentage
No	82	60%
Yes	54	40%
Total	136	

Do you agree with the proposed parking zone in your area?	Count	Percentage
No	81	60%
Not Answered	1	1%
Yes	54	40%
Total	136	

The majority of those in this proposed area were in favour of a two-hour parking zone. The council proposes that the zone operate Mon-Fri 8am to 9.30am and 3pm to 5.30pm to enable better management of schools traffic.

Operational hours and days	Within proposed CPZ	Percentage
Monday to Friday, 11am to 3pm	18	13%
Monday to Friday, 2 hour restriction	46	34%
Monday to Friday, 8.30am to 6.30pm	16	12%
Monday to Saturday, 2 hour restriction	2	1%
Monday to Saturday, 8.30am to 6.30pm	5	4%
Monday to Saturday,11am to 3pm	3	2%
Monday to Sunday, 8.30am to 6.30pm	8	6%
Not Answered	38	28%
Total	136	

Roads outside of the proposal were mostly not in favour of controlled parking/

Roads outside of the proposed CPZ			
Do you want controlled parking on your street?	Count	Percentage	
No	1260	78%	
Not Answered	13	1%	
Yes	352	22%	
Total	1625		